TradingHub

CLIENT ONBOARDING & TECHNICAL SOLUTIONS ANALYST

Occupational Areas: Financial Analytics, Banking & Investment, Technology, Data, Computer Science
Salary Range: Competitive
Location: New York

About TradingHub:

TradingHub is a fast-growing London-based FinTech founded in 2010. The New York office of TradingHub began operations in 2016 to support the business and clients in the North America region, and we are currently recruiting a Client Onboarding & Technical Solutions Analyst to join the team.
We serve global financial services clients, including investment banks, traditional asset managers, hedge funds, and regulatory institutions.
Our data analytics tools help to solve a range of issues for clients, including: market abuse surveillance, best execution monitoring, rogue trading detection, and trader performance profiling.

Summary of role:

A key aspect to this role is to manage ongoing/new relationships with clients, who range from Investment Banks, Asset Managers, Hedge Funds and other trading institutions, and the successful onboarding of new and existing clients.

Responsibilities will include:

- Project management of new / existing client onboarding and be ultimately accountable for successful delivery of products
- Agreeing deliverables with clients and key stakeholders
- Working very closely with clients to analyse trade data
- Learning TradingHub's bespoke development language
- Provide significant input and work very closely with development teams and other departments within TradingHub to assist with innovation and company/product development
- Analysing complex client problems
- Preparing case studies and use cases to help cross sell products
- Create test harnesses to extract data and isolate issues for investigation in an automated manner
- Develop a deep understanding of the analytics across our products
- Develop a deep understanding of financial derivatives including interest rate swaps, credit default swaps and equity derivatives

Experience Required:

- 1-3 years' experience in a similar position in financial services.
- Experience within a similar client-facing "consultant" style position within financial services, thus having a firm exposure to financial markets.
- STEM subject degree-qualified
- Strong verbal and written communication skills, proven ability to work efficiently
- Able to break down a complex problem into simpler terms to key stakeholders at all levels
- Ability to work collaboratively with other teams/functions.
- Exceptional management and organisational skills, ability to prioritise multiple simultaneous projects.
- SQL experience
- C# experience is a bonus

If this is of interest to you please send a covering letter and a cv to careers@tradinghub.com.

TradingHub

TradingHub is committed to providing equal opportunities and supporting diversity in employment. Diverse teams really are the best teams.